SAMPLE CLIENT

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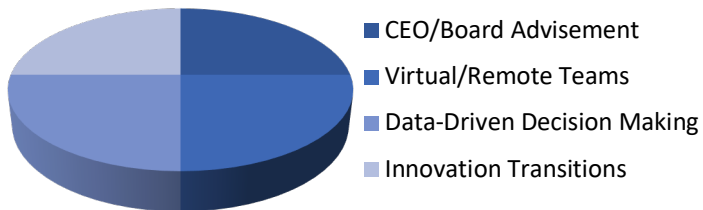
EXECUTIVE LEADERSHIP: Data Management, Strategy, Tools

COMPETITIVE INTELLIGENCE | EXPERT RAPPORT | INFORMATION TECHNOLOGY | PROJECT/PROGRAM OVERSIGHT
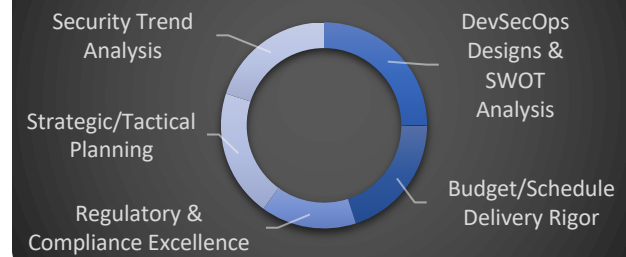
Extraordinary results leading, refining, and sponsoring world-class, innovation-rich teams and initiatives.

Charismatic, high-performing data governance leader, divisional collaborator, and technology growth specialist who magnifies profitability through first-rate practices and regulatory adherence. Extensive experience developing and executing concepts, efforts to penetrate opaque systems, facilitating strategic plans, and enhancing operations and opportunities. Leverages analysis and insights to deliver targeted approaches and foster team empowerment that drive improvements while instilling a culture of innovation. Objective and progressive, a dynamic, energetic, stabilizing presence with laser-focused on business outcomes. Selfless advocate/masterful persuader. Insightful visionary who identifies needed efficiencies and makes them happen.

Leadership Competencies

- CEO/Board Advisement
- Virtual/Remote Teams
- Data-Driven Decision Making
- Innovation Transitions

Areas of Expertise

- Security Trend Analysis
- DevSecOps Designs & SWOT Analysis
- Strategic/Tactical Planning
- Budget/Schedule Delivery Rigor
- Regulatory & Compliance Excellence

PROFESSIONAL HIGHLIGHTS

Federal Deposit Insurance Corporation (FDIC)

Chief Data Officer *(promotion)*   *| 2020 – Present*

Spearhead vision design and alignment, develop strategic initiatives, steward budgets ($15MM in OpEx and $30MM in managed services), and ensure accurate and on-time execution of all deliverables for data and information management projects. Govern team of 12 cross-functional leaders and up to 17 others, build ecosystem of support, lead stakeholder presentations, and curate standards and policies that spark adoption and embodiment. Drive federal and regulatory agency compliance, knowledge management, gap analysis. Creation/coordination of robust data modeling, science, and analytics, and all data architecture, including roadmaps, business applications, and underlying infrastructure. Conceptualize and direct results-oriented partnerships across all divisions and levels, cultivate industry connections, and track trends to mitigate risks.

- **Achievements:** Owned implementation of corporate document labeling program (DPP) and tools, conception of and platform design for cloud data management and analytics (CDMA), and executive sponsorship and charter of enterprise data governance framework and enterprise data council (EDC) to eliminate localized data duplication.
- **Educational Verve:** Assessed data literacy of 5,500+ employees and developed pilot two-year plan to increase knowledge by role, division, and location.
- **Advancements:** Delivered artificial intelligence (AI) strategy, roadmap, and initiatives in full alignment with organization's Enterprise Data Governance initiatives and Roadmap Execution Plan, including an enterprise platform that supports self-service and Center of Excellence models.
- **Culture Driver:** Cultivate environment of inclusion and positive engagement across all staff, associates, and business partners from wide-ranging socioeconomic backgrounds, races, religions, lifestyles, and neural diversities – to ensure greatest impact for internal clients and business objectives in shortest amount of time

Section Chief, Large Data Management (promotion) | *2013 – 2020*
Senior Program Analyst, IT Operations & Publications | *2009 – 2013*

Directed large-scale concurrent projects, data analytics for financial and economic research, and development of scalable change management frameworks that holistically engaged and supported stakeholders, leaders, and recipients through each stage of change. Supervised cross-divisional teams through financial data migrations, prototyping of risk models, and creation of financial reports that offered greater transparency and decision-making support. Collected and analyzed quantitative, empirical, and anecdotal data to qualify landscape and advancement opportunities for data management, security operations, tactical and practical planning, and all data related communications. Led focus groups, amplified and evangelized best practices protocols, established new benchmarks and standards, and capitalized on favorable trends.

- **Trusted Advisor:** Presented dashboards and recommendations to executives that captured increased efficiency terrain. Guided teams through long-range planning exercises and forecast projections. Acted as major influencer on next steps.
- **Technical Prowess:** Identified, vetted, and proposed technical solutions across business disciplines, the used SAS, Python, R, and other analytical tools to evaluate, construct, and organize large data sources, and developed/managed Divisions Client Led Software Development program.
- **Project Management:** Headed end-to-end Failed Bank Data Research project, from requirements gathering to scheduling, resource management, and executive briefings, as well as the Flexible Environment project and Large Data Management program which provided researchers with solutions to manage large datasets.

JPMorgan Chase & Co.

Business Solutions Manager | *2004 – 2009*
Senior Consultant (contract) | *2003 – 2004*

Operated as managing director of contract fulfillment providing project governance, business and technical analysis and design, budgeting, planning and forecasting, risk awareness, and cross-functional staff management using Six Sigma and SDLC methodologies. Shepherded day-to-day operations for marketing, mortgage pricing, reporting systems, and software upgrades. Gathered and analyzed user journeys and business cases that resulted in efficacy of solutions. Defined and addressed client needs for extensive technical environment with extremely diverse personality types, cultures, and business practices. Researched and reviewed legal application requirements, checking for accuracy of content, scope, and importance. Effectively managed repository of files for swift processing, retrieval, and retention. Drove transparency of concerns, consistent and predictable work product quality, on-time delivery, and flexibility. Built exceptional levels of trust.

- **Metric Wins:** Expanded net revenue by $25MM and doubled number of completed records through replacement of manual system with web application used to identify differences between pricing policy and rate locks. Eliminated need for two servers and ongoing related labor costs via integration of three monitoring software applications.
- **Exceeding Expectations:** Delivered $13MM JAD project, spanning 30 separate software applications, on time and within budget after conducting extensive interviews and quantifying disparate needs and reconciliation points.

Russell Investments

Senior Consultant (contract) | *2004-2004*

Managed all administrative and technical project management operations related to RIS software development while applying a Lean/Agile framework. Scope of oversight included accurate documentation, verification, technical/digital needs assessment and gathering, and communications of standards while driving rigorous adherence to regulatory compliance, state and federal laws, and organizational policies, including strict privacy thresholds. Controlled accuracy and prompt maintenance of all physical and digital records. Managed and processed all information requests, oversaw production of master and team-specific schedules, reporting system, etc. Recorded daily production for highest levels of transparency.

- **Lessons Learned:** Conducted post-mortem debriefings to review operational metrics and identify what was missed, where process blocks arose, and what issues surfaced. Tracked project pulse, response times, and resolution success.

State of Washington

Senior Consultant (contract) | *2004-2004*

Developed meta diagram of organizational financial apportionment system, including data dictionary, business rules, and repository of data elements for use in design and development of replacement system. Drove extremely responsive agile processes that advanced real-time evaluations, provided useful solutions, and fostered new processes and systems for large, complex organization with strict review boards and protocols. Earned respect and enthusiastic team collaborations via careful conversation framing, temperament consistency, and recognition of excellence in communications.

- **Nuanced Leadership:** Drove shared-context awareness and leadership transparency, deputized aspect owners with go/no-go authority, rewarded excellent communication practices that create unified, empowered sense of "team"

Ignition Mortgage Technology

Senior Consultant (contract) | *2002-2003*

Directed technical implementation, customer integration, and end-user training and support for POS products through collaborative efforts with programmers and engineers, PMs, QA testers, account managers, and product groups. Managed and communicated updates with transparency throughout project lifecycles, proactively mitigating risks and driving clarity for most efficient/accurate decision-making by executive team. Facilitated cohesive culture of "We" that encouraged teamwork, acknowledged on-target efforts, and helped motivate staff toward common mission and on-time delivery.

T-Mobile

Manager, Customer Operations and Systems | *2000-2002*

Supervised team of business systems analysts supporting sales and cash applications systems. Maintained strategic awareness of corporate strategies and goals, used business intelligence visualizations to track shifts and trends in progress and risk, and built-in due diligence factors that leveraged resources. Cultivated capable, loyal, and motivated team members through mentorship, morale strengthening, and high-but-reasonable expectations. Monitored dashboards to identify and swiftly address performance concerns prior to slippage and to promote culture of openness and accountability.

EDUCATION & TRAINING

Bachelor of Arts*, English (Minor: Business Administration)* | Northwestern State University, Natchitoches, LA
Project Management Professional Certified (PMP) | Project Management Institute

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PRESENTATIONS

Featured Speaker: *Innovating with Data: Protecting Data Assets* (2021) | FedInsider
Featured Speaker: *Creating a Culture that Embraces Data Innovation* (2020) | Chief Data & Analytics Officer Exchange

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ASSOCIATIONS

Evanta, Chief Data Officer Community, Governing Body Member | Washington, DC

TECHNOLOGIES & DISCIPLINES

Scrum Methodology	Rapid Protoyping	Zoom/Skype	SAS
DevSecOps	Iterative Development	PMLC	R
Agile & Lean Methodologies	Rational Unified Process (RUP)	Hadoop	Tableau
Six Sigma Methodology	Unified Modeling Language (UML)	Greenplum	Client/Server
Joint Application Development (JAD)	Geospatial Analysis (ESRI ArcGIS)	MPP Appliances	Mainframe/EAI
Kanban Methodology	Organizational Scaling	Azure	QA Testing
SOX Compliance	GLBA Compliance	HMDA Regulations	SQL/Oracle